

# Texas Consumer Health Privacy Notice

To obtain a copy of your health care records, send a request to [Privacy@signifyhealth.com](mailto:Privacy@signifyhealth.com).

To file a complaint with the Texas Medical Board (TMB), the Texas Board of Nursing (TBON) and/or Texas Health and Human Services (HHS), the contact information is found below.

For information on filing a complaint with the Texas Attorney General, visit [www.texasattorneygeneral.gov/consumer-protection](http://www.texasattorneygeneral.gov/consumer-protection).

## **Texas Medical Board (TMB)**

- **Website:** <https://www.tmb.state.tx.us/resources/for-the-public/complaint-about-licensee>
- **Online Complaint Form:** [https://public3.tmb.state.tx.us/TMB\\_SSO\\_Complaint/default.aspx](https://public3.tmb.state.tx.us/TMB_SSO_Complaint/default.aspx)
- **Phone:** [1 \(800\) 201-9353](tel:18002019353) or [\(512\) 305-7100](tel:5123057100)
- **Fax:** [\(512\) 463-9416](tel:5124639416) or [1 \(888\) 790-0621](tel:18887900621)
- **Mail:** Texas Medical Board Investigations Department  
P.O. Box 2018  
Austin, TX 78768-2018

## **Texas Board of Nursing (TBON)**

- **Phone:** [1 \(800\) 821-3205](tel:18008213205) or [\(512\) 305-7431](tel:5123057431)
- **Email:** [complaints@bon.texas.gov](mailto:complaints@bon.texas.gov)
- **Fax:** [\(512\) 305-6870](tel:5123056870)
- **Mail:** Texas Board of Nursing  
Attn: Enforcement Division  
1801 Congress Avenue, Suite 10-200  
Austin, Texas 78701

## **Texas Health and Human Services (HHS)**

- **TULIP Online Complaint System:** <https://tulip.hhs.texas.gov/LTCcomplaint/s/>
- **Phone:** [1 \(800\) 458-9858](tel:18004589858)
- **Mail:** Texas Health and Human Services  
Complaint and Incident Intake  
Mail Code E249  
P.O. Box 149030  
Austin, TX 78714-9030